Designing for democracy

Creating voter guides based on research and

working in the real world of elections

Whitney Quesenbery with Nancy Frishberg Center for Civic Design @civicdesign | civicdesign.org

Voter guide resources http://civicd.link/VGWB100





Usability testing. Lots of it. Where the voters are.

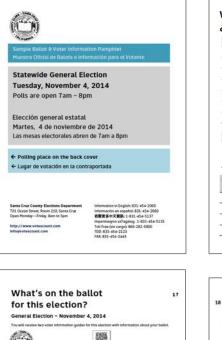
3 counties12 locations98 participants5 languages

Prototypes with new templates and 2014 voter guide content

Community centers, senior centers, public libraries, government buildings, colleges, shopping malls



From templates...





Santa Cruz County Guide (this guide) California State Guide U.S. national races, state races, and state propositions are in the guide from the sta Local and county races and measures are on the following pages in this guide

Offices Santa Cruz County United States Representative Member of the State Assembly Associate Justice, Supreme Court Associate Justice, Court of Appeal Superintendant of Public Instru

Santa Cruz City School District werning Board Mambe Santa Cruz Port District

Measures Santa Cruz County K. Cannabis Business Tax

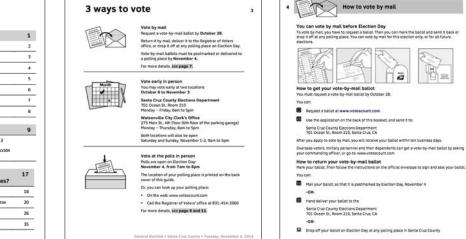
Offices Governor Lisectenant Governor Sate Trassurer State Controllar Attorney General Insurance Commissioner Superintendenet Pluble Instruction State Board of Equalization Offices

01

State Progenitions Scale Progenitions 1. Water Bond, Funding for Water Quality, Supply, Transment, and Storage Projects 2. State Budget, Budget Statelization Accessit. 45. Healthcare Insurance. Rate Changes 46. Drog and Actional Testing of Doctors, 47. Channes Sparce Lawaits 47. Channes Sparce Lawaits 47. Channes Sparce Lawaits Penalties 48. Indian Gaming Compacts

What's in this guide? ¿Qué hay en esta guía?

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3 ways to vote	
How to vote by mail	
How to vote with a paper ballot	
How to vote with a touch screen ballot	
Accessible voting	
How to vote in a primary election	
ormas de votar	
Información en españo: Declaración de derechos de los votantes. 3 formas de votar. Cómo votar por correo, Cómo votar una boleta electoral de papel, Votar con accesibilidad, Cómo votar en una elección primaria	
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Mark Starritt (Reg)

Local ballot measures: Measure K

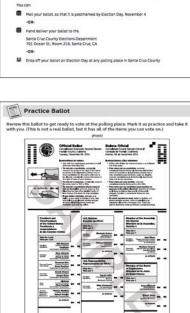
К1

Cannable Business Tax K Cannabis Impuesto de Actividades Económicas

Ballot question Boleta pregunta Boierta progunta Para protegoria la caldad de vida en el Condado de Santa Cruz y para financiar los servicios esencialiso del condedra, como la policia, fuego, la responta de emergencia, servicios de salod, la joventod y programas para personas menyores. La creación de esendes, la selvicia, postección del To protect the quality of life in Santa Cruz County and to fund essential county services such as police, fire, emergency response, health services, youth and senior programs, job creation, housing, environmenta ction, and animal shelter programs; creacion se eropero, la subercia, posteccione medio ambienta, y el refugio para animales programas; se adoptará una ordenanza para imponer una fiscal de no más del 10% (7%, cuando se promalgó) sobre los ingresos brut de camados (martinuara medicinal) negocios protection, and animal shelter programs; shall an ordinance be adopted to impose a tax of no more than 10% (7% when enacted) on gross receipts of cannabis [medical marijuana) businesses in the unincorporated county, subject to audits, with all funds staying local? utado no incorporado, con sujeción a las auditorias, con todos los fondos pe What your vote means NO A "Yes" vote is to approve imposition of the cannable business tax. A "No" vote is against imposition of the cannadis sees tax For and against Measure K

YES

FOR ACAINST Bruce HcPherson (5th District) **Michael Boyd** Neal Coonerty (3rd District) John Leopold (1rd District) Santa Cruz County Supervisors apaye Fred Keeley President, Semperviters Fund Betsy McCarty Crief of Public Health, Santa Cruz County (Ret) Ben Rice Attorney for Association for Standardized Cannabis (signing on benat) of the organization) Karen Delaney Community Volunteer



Turn hath sides of haller



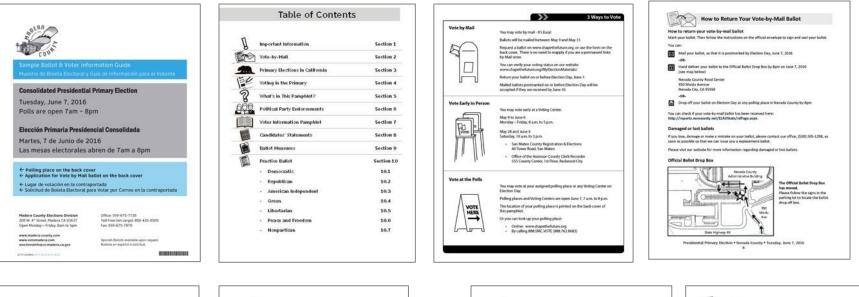
Center for **Civic Design**

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R

1

...to the June Primary





running for office?	Quien está corriendo para una ofician?
ete list of the candidates on your eir contact information and n financial disclosure statements is online:	offician? Una lista complete de los candidatos está en su boleta y la información de contacto está disponible en linea:
candidates: www.votescount.com 54-2060	Candidatos locales. www.votescount.com o 831-454-2060
wide candidates: www.sos.ca.gov	Candidatos estatales: www.sos.ca.gov
liture Limitations: ogislative Candidates	Propuesta 34-Limites de desembolsos: Candidatos para la logislatura estatal
assed Proposition 34 in November is law says we must tell voters the I candidates who agree to campaign j limits. This law only applies to as for State Legislative offices like and State Controller.	La ley requiere que los funcionarios electorales facilitem los nombres de aquellos candidatos para la legislatura estatal que hayan acceptado, voluntariamente, los limites de desembolaco.
tes who agree are allowed to pay for ish a candidate's statement of tiens. That statement would be this section.	Los candidatos que acuerdan aceptar limites de desembolsos pueden someter y pagar una declaración de calificaciones de candidato que se imprimirá en este folieto.
wing State Legislative candidates epted the voluntary campaign [limits.	Los siguientes candidatos para la legislatura estatal han aceptado los limites de desembolisos voluntariamente:
te Assembly - Asamblea Distrito 29	
lain (Rep).	
ne (Dem)	
te Assembly - Asamblea Distrito 30	
o (Dem)	
rritt (Reg)	

	e in a primary election. Int depends on the party you	are registered with.
If you are regaritured with a political party: You can wrate for a candidate running for President a that party.	If you regulaterid with no party preference, you can yold in the Presidential parties: Berlin State (Berlin State) (Berlin Sta	If your regulared with no party preference and water to wate in the Presidential primary for partners: • Regulations • Green • Green • Green • Green • Green • To water - regulator to vote with hard party by May 23 , 2016.
Santa Barbara C	back cover of this Voter Information Partyhet. Prior In the appropriate accion of the appropriate accion of the appropriate accion of the appropriate which party accion of the the County Elections Office. Iter to vote online at regist outry Elections + 800-722-8683 c mail: electionesupport/fice.case	r 800-SBC-VOTE + sbcvote.com

two columns on your ballot. Make sure you only vote for one candidate. If you vote for more than one candidate, your vote will not be counted. United States Senate Condidate 9 Condidate 9 United States Sena (Vote for CNE) Candidate 10 Candidate 10 Cardidate 1 Centidate 11 Candidate 1 Condidee 11 Condides 2 Condides 12 Condides 1 Condides 1 Condition 2 Candidate 3 Candidate 13 Cendidate 4 Cendidate 14 Cendidate 15 Cendidate 15 Candidate 8 Candidate 14 Candidate 15 Candidate 6 Cendidate 6 Candidate 16 Cendidate 16 Cenddate 7 Candidate 17 Condider 17 Candidate 8 Candidate 18 Candidate 8 Candidate 18 **Ballots: One and Two Page Ballots** Most ballets are only one page for the June 7, 2016, Presidential Primary Election. However, some ballots will be two pages. -The following ballot types will be two page ballots: • 29-3 · 29 - 4 (Republican Ballots ONLY) BEC. Your ballot type is listed on the back of this guide above your name.

There are 34 candidates running for United States Senator. The candidates will be listed in

Ballot Information

Votine for United States Senator



Presidential Primary Election • Nevade County • Tuesday, June 7, 2016 21



Working out procedures and checking the Election Code

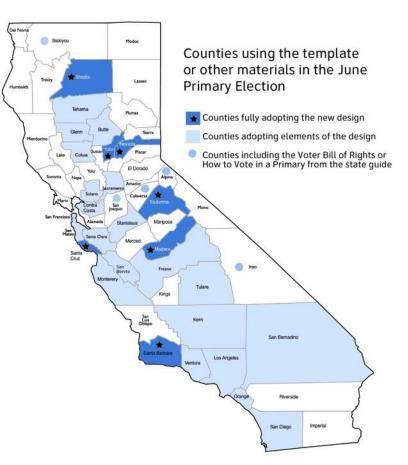
_1 A	В	С	D	E	F	G	Н		K	L	M
	What's in this guide							 v			
	Voter Bill of Rights										
	3 ways to vote										
	How to vote by mail										
	How to vote with a paper ballot										
	How to vote on the accessible system										
	Accessible voting										
	8 Language assistance										
	What's on the Ballot										
)	Party endorsements							ALTERNATIVES FOR BT4		_	
_		0.74	0.72				270		274		
L	About the Candidates	BT1	BT2	BT3	BT4	BT5	BT6	BT4	BT4		
2		CD20-1	CD20-1	CD18	CD20-1	CD20-1	CD18	CD20-1	CD20-1		
1		CD20-2	CD20-2	SD-17	CD20-2	CD20-2	SD-17	CD20-2	CD20-2		
ł.		SD-17	SD-17	AD-29	SD-17	SD-17	AD-29	CD20-3	CD20-3		
;		AD-29	AD-29	Supervisor1	AD-30-1	AD-30-1	Supervisor2	SD-17	SD-17		
	16	Supervisor1	Supervisor1	Filler	AD-30-2	AD-30-2	Filler	AD-30-1	AD-30-1		
7		Measure Q	Measure Q	Measure Q	Supervisor2	Supervisor2	Measure Q	AD-30-2	AD-30-2		
3		Q2	Q2	Q2	Measure Q	Filler	Q2	Supervisor2	Supervisor2		
		Q3	Q3	Q3	Q2	Measure Q	Q3	Filler	Filler		
)		Q4	Q4	Q4	Q3	Q2	Q4	Measure Q	Filler		
		Q5	Q5	Q5	Q4	Q3	Q5	Q2	Measure Q		
2		Q6	Q6	Q6	Q5	Q4	Q6	Q3	Q2		
3		Q7	Q7	Q7	Q6	Q5	Q7	Q4	Q3		
	24	Filler	Filler	Filler	Q7	Q6	Filler	Q5	Q4		
5		Measure R	Measure S	Measure S	Measure S	Q7	Measure S	Q6	Q5		
6		R2	S2	S2	S2	Filler	S2	Q7	Q6		
7		R3	S3	S3	S3	Measure S	\$3	Measure S	Q7		
3		R4	S4	S4	S4	S2	S4	S2	Filler		
		R5	S5	S5	S5	S3	S5	S3	Measure S		
)		Filler	S6	S6	S6	S4	S6	S4	S2		
		Measure S	S7	S7	S7	S5	S7	S5	S3		
	32	S2	58	58	58	S6	58	S6	S4		
		\$3	S9	S9	S9	\$7	S9	S7	\$5		
		54	S10	S10	\$10	58	\$10	58	S6		
		\$5	S11	S11	S11	S9	S11	S9	S7		
;		56	S12	S12	S12	S10	S12	S10	58		
7		\$7	\$13	S13	\$13	S11	\$13	S11	S9		
3		58	S14	S14	\$14	S12	S14	S12	S10		
			Prac. Ballot	Prac. Ballot	Prac. Ballot	\$13	Prac. Ballot	\$13	S11		
	40	S10	Prac. Ballot	Prac. Ballot	Prac. Ballot	S14	Prac. Ballot	S14	S12	40	Pages
		S11	ac. ounor			Filler	- Iden Bullet	Filler	\$13		
2		S12				Filler		Filler	Filler		
-		\$13				Prac. Ballot		 Prac. Ballot	Prac. Ballot		
2 1		S14				Prac. Ballot		Prac. Ballot	Prac. Ballot	44	Pages
;		Filler				Trac. Dalloc		Trac. Dallot	The ballot	-949	rages
5		Filler									
7		Priner Prac. Ballot									
	18	Prac. Ballot Prac. Ballot								40	Pages
	10		DTO	DTO	DTA	DTC	DTC	DTA	DTA	40	r ages
9		BT1	BT2	BT3	BT4	BT5	BT6	BT4	BT4		

The Ballot Type Calculator is part of the resources available online



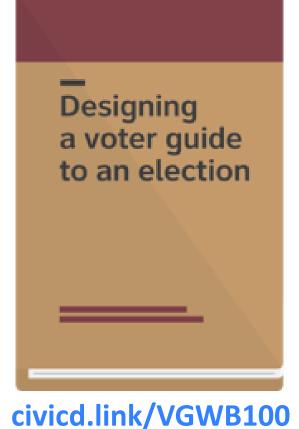
Results







Center for Civic Design



Resources

- Templates in Word and InDesign with design and writing guidance
- Ballot type layout calculator
- Icons and images on ElectionTools.org
- Discount for the ClearviewADA font
- Election design color palette
- Tips for working in Word and Acrobat
- Tips on accessibility and plain language
- Tips for using color and layout for bilingual guides







Election materials color palette (for use consistently in all print and digital applications)



0.2 00.00		or large text.	inces, neadings	, and samers	in eeler on while, or while lext on solid eeler background,						
#b28e2f R178 G142 B47	#43a0b2 R67 G160 B178	#d7616f R215 G97 B111	#00a59c R0 G165 B156	#b083a7 R176 G131 B167	#3f98d3 R63 G152 B211	#d87d2e R216 G125 B46	#849b5d R132 G155 B93	#949494 R148 G148 B148			
#b28e2f	#43a0b2	#d7616f	#00a59c	#b083a7	#3f98d3	#d87d2e	#849b5d	#949494			
R178	R67	R215	RO	R176	R63	R216	R132	R148			
G142	G160	G97	G165	G131	G152	G125	G155	G148			
B47	B178	B111	B156	B167	B211	B46	B93	B148			

3:1 contrast ratio (Use for large text: titles, headings, and banners — in color on white, or white text on solid color background)

7:1 contrast ratio (Use for any size text — in color on white, or white text on solid color background)

#6e5723	#27606b	#a72534	#00645f	#744c6e	#275d81	#824d20	#515f39	#595959
R110	R39	R167	R0	R116	R39	R130	R81	R89
G87	G96	G37	G100	G76	G93	G77	G95	G89
B35	B107	B52	B95	B110	B129	B32	B57	B89
#6e5723	#27606b	#a72534	#00645f	#744c6e	#275d81	#824d20	#515f39	#595959
R110	R39	R167	R0	R116	R39	R130	R81	R89
G87	G96	G37	G100	G76	G93	G77	G95	G89
B35	B107	B52	B95	B110	B129	B32	B57	B89
PMS 462	PMS 316	PMS 202	PMS 7722	PMS 7659	PMS 295	PMS 483	PMS 7764	PMS 426

15:1 contrast ratio (Use for background behind any size text to ensure text is easy to read — black text on solid-colored background)

#ece3cb #d0e7ec #f5d7db #bfe8e6 #ebe0e9 #cfe5f4 #f5decb #e0e6d6 #dadada R236 R208 R245 R191 R235 R207 R245 R224 R218 G227 G231 G215 G232 G224 G229 G222 G230 G218 B203 B236 B219 B230 B233 B244 B203 B214 B218									
G227 G231 G215 G232 G224 G229 G222 G230 G218	#ece3cb	#d0e7ec	#f5d7db	#bfe8e6	#ebe0e9	#cfe5f4	#f5decb	#e0e6d6	#dadada
	R236	R208	R245	R191	R235	R207	R245	R224	R218
B203 B236 B219 B230 B233 B244 B203 B214 B218	G227	G231	G215	G232	G224	G229	G222	G230	G218
	B203	B236	B219	B230	B233	B244	B203	B214	B218

These contrast ratios meet or exceed WCAG 2.0 accessibility requirements.

PMS numbers shown are closest Pantone equivalents. For 3:1 contrast ratio, use PMS color at 70%. For 15:1 contrast ratio, use PMS color at 20%.

civicdesign.org

civicdesign.org/fieldguides/designing-a-voter-guide-to-an-election/



ClearviewADA from Terminal Design

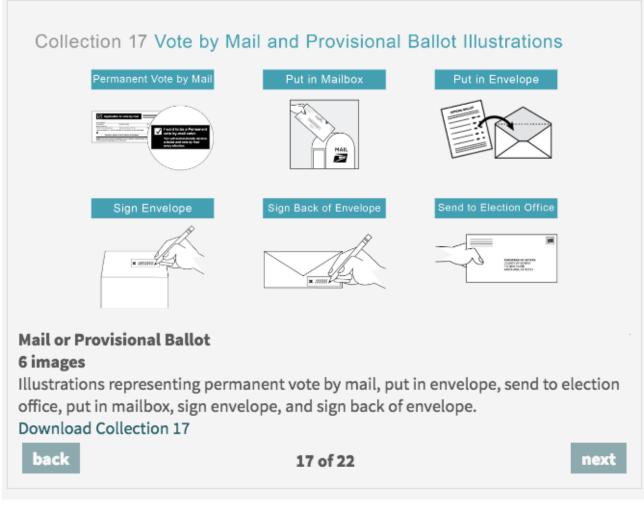
abcdefghijklmnoporstuvwxyq abcdefghijklmnoporstuvwxyq abcdefghijklmnoporstuvwxyq abcdefghijklmnoporstuvwxyq Clearview Bold 12 point Clearview Regular 12 point Clearview Light 12 point Arial 12 point Calibri 12 point

- Open letter shape makes it easy to read
- Reasonably narrow line length helps everything fit
- Good selection of font styles (light, regular, medium, bold, italic)
- Calibri can stand-in for text in tight spaces

http://www.terminaldesign.com/fonts/clearviewada-complete-family/



Civic images collection



http://electiontools.org/tool/elections-images-library/#using-the-tool



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